

Almost half of the year has gone and it seems like only yesterday that we were hosting the **World Business Capability Congress** in Auckland, New Zealand. This was an impressive event with over 190 presentations and 28 countries represented. If you missed out on the Congress don't worry - most of the presentations are available at <http://www.worldbusinesscapabilitycongress.com> as written articles, ppt slides or as videos.

At the Congress the **New Zealand Best Practice Competition, International Best Practice Competition** and **Global Benchmarking Award** were launched. These events were a major success with entries from 8 countries and over 35 presentations from organisations competing for the awards. To see who won visit <http://blog.bpir.com/benchmarking/global-benchmarking-and-best-practice-awards/>.

The good news is that the **2<sup>nd</sup> International Best Practice Competition** and **2<sup>nd</sup> Global Benchmarking Award** will be held at the **Global Business Excellence Conference in Singapore, 30/31 October**. These competitions are quick, easy and fun to enter – see <http://www.bestpracticecompetition.com>. **Have a think about what your organization does well and submit your entry by 22 July. If successful you will be asked to share your best practice in an 8 minute presentation in Singapore.**

**Some countries offer a local competition that feeds into the international competition:**

- **Australia** – for an entry form contact Bruce Searles, [bruce@benchmarkingpartnerships.com.au](mailto:bruce@benchmarkingpartnerships.com.au)
- **India** – contact Suresh Lulla, [ssl@bestprax.com](mailto:ssl@bestprax.com)
- **New Zealand** – for an entry form contact Michael Voss, [michael@coer.org.nz](mailto:michael@coer.org.nz), dead-line for entry 1 July.

#### Best new song on Quality and Business Excellence:

- Listen and move your body to the next big hit in your country <http://blog.bpir.com/latest-news/excellence-canada-rap-song-thats-how-we-roll/>. Written and performed by Adam Stoehr, Vice President – Education, Excellence Canada – BPIR.com's partners in Canada. Dates for Adam's world tour will be released soon ©... **Tip..** *Play the song at your next senior executive meeting, ramp up the volume to maximum, and see interest in business excellence soar!*

#### Upcoming workshops:

- **May 30 – 31: Benchmarking for Excellence, Singapore - Only a few places left.** Benchmarking is a powerful change management technique enabling innovative breakthrough improvements to strategies, processes and practices - *the problem is that few people have been trained on how to do benchmarking effectively.* This practical 2-day workshop will help you to kick start a benchmarking project and give you hands-on experience in using COER's [TRADE Best Practice Benchmarking Methodology](#). To register contact [registration@mgdelxis.com](mailto:registration@mgdelxis.com)
- **September 24-25: Benchmarking for Excellence, Kuala Lumpur, Malaysia.** To register contact [caseyang@bto.com.my](mailto:caseyang@bto.com.my)

#### Upcoming conferences:

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- June 4-7: 7th International Working Conference TQM, Belgrade, Serbia. <http://cent.mas.bg.ac.rs/tqm/2013/index.html>
- July 29-31: 17<sup>th</sup> International Conference on ISO & TQM (17-ICIT), Sydney, Australia <http://www.hk5sa.com/icit/>

- September 23-25: Canadian Quality Congress, Calgary, Canada <http://canadianqualitycongress.ca/mock-event-program/call-for-papers/>
- October 6-9: Asia Pacific Quality Organisation Conference, Bali, Indonesia. <http://apqo.org/conferences.htm>
- October 30-31: Global Business Excellence Conference, Singapore - website to come but associated website <http://www.bestpracticecompetition.com> is ready.

#### Recent publications:

- Excellence in Local Government Best Practice Report - <http://www.bpir.com/excellence-in-local-government/menu-id-71.html>
- Employee Interviewing Best Practice Report- <http://www.bpir.com/employee-interviewing-report/menu-id-71.html>
- Information Communication Technology Best Practice Report - <http://www.bpir.com/information-communication-technology/menu-id-71.html>
- Understanding Business Excellence: An Awareness Guidebook for SMEs - <http://coer.org.nz/share/publications#other>
- Implementing Business Excellence: A Guidebook for SMEs - <http://coer.org.nz/share/publications#other>
- Impact of Business Excellence/Quality Awards on Enterprises - <http://coer.org.nz/share/publications#other>
- Benchmarking 2030 – The Future of Benchmarking, <http://www.globalbenchmarking.org/component/content/article/141-bp-competition>

#### PhD Research opportunities:

- We aim to add to our PhD research team in 2013. **If you would like to pursue a PhD in Benchmarking, Business Excellence or Best Practices** refer to <http://www.coer.org.nz/acquire/phd-applicants>.

#### BPIR.com.. Looking to make a bigger impact:

- BPIR.com continues to lead the way in sharing best practices and improvement tools. Now including over 100 business excellence award winner applications, over 70 self-assessment tools and 1,000's of best practices linked to all process areas.
- **Can you help the [www.BPIR.com](http://www.BPIR.com) to become more successful** as a contributor of information, writing Best Practice Reports, assisting with the design of the website, marketing the website or joining our leadership team? If so, it would be great to hear from you.

Best regards

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Dr Robin Mann, Director, Centre for Organisational Excellence Research (COER), Massey University, and COER Limited, New Zealand. Tel: 64-6-350-5445. E-mail [R.S.Mann@massey.ac.nz](mailto:R.S.Mann@massey.ac.nz). Website: [www.coer.org.nz](http://www.coer.org.nz). Chairman, Global Benchmarking Network, [www.globalbenchmarking.org](http://www.globalbenchmarking.org). Honorary advisory board member of the Hamdan Bin Mohammed e-University, Dubai, [www.hbmeu.ae](http://www.hbmeu.ae). Director, BPIR.com Ltd, [www.BPIR.com](http://www.BPIR.com) – the resource for benchmarking, best practices, performance measurement, business excellence and general performance improvement.

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