

Benchmarking in Fiji - organised by the Training and Productivity Authority of Fiji

“ The learning was phenomenal!”

Short and succinct. But the words of Isoa Wainiqolo of the Higher Education Commission best sums up the evaluation of the Benchmarking TRADE Workshop that was held at Holiday Inn’s Lali Room on Monday, 10th May— Tuesday, 11th May.

The workshop was facilitated by APO Expert Dr. Robin Mann, head of the Centre for Organizational Excellence Research, New Zealand, Chairman of the Global Benchmarking Network and a Co-Founder of BPIR.com Limited, a leading benchmarking website resource and Bruce Searles Managing Partner of Benchmarking Partnerships and a Benchmarking Expert for the Asian Productivity Organization and the Director Business Development, Global Benchmarking Network.

Participants were introduced to the TRADE Methodology of Benchmarking and learnt of global benchmark practices that has proven successful for leading global organizations.



The workshop was truly interactive as there were a lot of group activities / group discussions and participants had the privilege of accessing information from the facilitator’s renowned benchmarking website for best practices and international benchmarks. Participants identified this as a very strong feature of the workshop.

“ The course facilitators are experts in Benchmarking and I have learnt a lot from them. Materials covered were very relevant to my organisation in our desire to improve service delivery”, commented another participant, Ms Mereoni Vuinakodu of the Ministry of Industry & Trade.

Many participants spoke of the need to spread the workshop to 3 days to do justice to an important productivity & improvement tool needed by all organizations.

Participants earned themselves a Bronze Level Certificate of Attainment and will graduate to a Silver Level once they complete their improvement projects at work.

‘Personally, I found a lot of satisfaction in seeing the Benchmarking Conference and TRADE Workshop take place,’ Productivity Officer Benchmarking Iliana Maiesia noted.



‘This is a milestone in our history, in the history of Fiji’s productivity movement and we ought to congratulate ourselves for having come this far and the outstanding achievements that each member of every Community of Practice has celebrated over the past years since the inception and launch of Benchmarking in Fiji in 2006,’ Maiesia added.