

## COER News – 2<sup>nd</sup> Call for Entries to the International Best Practice Competition

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Hello [COER News](#) readers

17 September 2015

**We are announcing a 2<sup>nd</sup> Call for Entries to the [4<sup>th</sup> International Best Practice Competition \(Manila, Philippines\)](#) and 1<sup>st</sup> Call for Entries to the [4<sup>th</sup> Global Benchmarking Award \(Dubai, UAE\)](#).** So far entries have been received from France, India, Malaysia, Pakistan, Philippines, Singapore, UAE and United States for the International Best Practice Competition. We are expecting organisations from more than 10 countries to participate. Click on the International Best Practice Competition [entry form](#) or GBN Benchmarking Award [entry form](#) to enter.

**Submit your entry by 25 September.** If successful you will be asked to share your best practice or benchmarking approach in an 8 minute presentation.

### Events to watch out for:

- [Benchmarking for Excellence](#), Singapore 28 - 29 Sept. Organiser: MgDelxis.
- [Leaders for Excellence](#), Dubai - UAE, 28 - 29 Sept, Organiser: Dubai Quality Group (DQG).
- [2015 Australian Organisational Excellence Conference](#), Sydney - Australia, 8 Oct, Organiser: Australian Organisational Excellence Foundation (AOEF)
- [Driving to Perfection Workshop](#), Auckland - New Zealand, 16 Oct., Organiser: RiteTrack.
- [18th QMOD-KSQM Int. Joint Conference](#), Seoul - Korea, 12 - 14 Oct., Organiser: Lunds University, Sweden and KSQM, Korea.
- [7th Business Excellence Global Conference](#), Singapore, 13 -14 Oct., Organiser: SPRING.
- [Canadian Public Sector Excellence Fair 2015](#), Ottawa - Canada, 17 Nov., Organiser: Excellence Canada.

**The latest news posted on our [BPIR.com](#) best practice resource is shown below, enjoy!**

- Why People Management is Replacing Talent Management....[read more](#)
- Mosaic Life Care: Transforming Health Care to Life Care....[read more](#)
- Launch of the International Institute of Inspiration Economy....[read more](#)
- What makes an effective CX management process?....[read more](#)
- Get inspiration from 4 genius collaboration examples....[read more](#)
- Lions, Tigers, and Baldrige: A Zoo's Use of Baldrige Helps Secure Better World for Animals....[read more](#)
- Bad Meetings are Business Killers....[read more](#)
- How Do We Acquire Contagious Leaders?....[read more](#)

### COER is currently involved in a number of projects including:

- Working with the Dubai Government Excellence Programme to deliver the "Dubai We Learn - Knowledge Sharing and Innovation Initiative". This programme consists of a range of knowledge sharing and organisational learning activities. COER's [TRADE Best Practice Benchmarking Methodology](#) and [BPIR.com](#) are key tools to drive these changes. Dubai We Learn was launched on 6 September 2015. Applications for government projects close on 20 September 2015. Contact Ms. Maha Ahmad email: [maha.ahmad@tec.gov.ae](mailto:maha.ahmad@tec.gov.ae) for details.
- Assisting the Development Academy of the Philippines (DAP) in designing a Government Excellence Class (GEC) programme that will ultimately enable public sector organisations to reach world-class status as assessed against the Baldrige Criteria for Performance Excellence. Further details on the programme will be revealed at the GEC Forum on 18 September 2015, 9:00am-5:00pm. In addition,

support in benchmarking is being provided with 3 training courses scheduled for the period 14 to 25 September. To register contact Ms. Melani G. Mercader, [mercaderm@dap.edu.ph](mailto:mercaderm@dap.edu.ph).

- Supporting the establishment of the International Institute of Inspiration Economy. For further information contact Dr Mohamed Buheji, [buhejim@gmail.com](mailto:buhejim@gmail.com).
- Facilitating a Training Course on Business Excellence for SMEs to Asian Productivity Organisation members, 12-15 October 2015, Singapore.
- Writing a "Business Excellence Models and Awards for the Public Sector" guidebook on behalf of the Asian Productivity Organisation.
- Undertaking an [Excellence Without Borders](#) project on the "design, deployment and impact of National/Regional/Sectoral Business Excellence (BE) programs". For further information contact Nicky at [N.M.Campbell-Allen@massey.ac.nz](mailto:N.M.Campbell-Allen@massey.ac.nz).
- Undertaking research on Informal Benchmarking. What is it and how can it be done effectively? For more information [click here](#).
- Undertaking research on the use of Benchmarking in Schools and School Systems. We are interested in hearing from schools and school systems that actively learn from other schools and school systems. *We have just completed the first part of this research with over 20 countries taking part.* For more information [visit here](#).

Best regards

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