

Subject title of email - **COER NEWS – Benchmarking, Best Practices & Business Excellence**

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COER NEWS UPDATE – JULY 2007 – Benchmarking, Best Practices & Business Excellence

Hello

It is over 6 months since the last **COER NEWS UPDATE** mainly because we have been so busy this year... Within the next month we will produce a COER Newsletter to share with you all what has been happening at COER and worldwide in terms of business excellence and benchmarking in 2007. If you have information (up to half a page) that you would like to share with a global audience please send it to me by the 30 July 2007.

In the meantime, this update will inform you of:

- CONFERENCES
- OTHER EVENTS
- WORKSHOPS
- JOBS/RESEARCH OPPORTUNITIES

CONFERENCES

1. World Congress for TQM, 27th and 28th September 2007, Edinburgh, Scotland. www.tqmworldcongress.com

After the success of the World Congress in New Zealand (see photos at www.worldcongressnz.com) the next Congress is being held in Edinburgh, Scotland (www.tqmworldcongress.com). The Congress is the premier event to attend for business professionals and scholars who want to learn about the latest management best practices or research in the field of quality management.

You can still obtain an Early Bird daily rate until the 30th July 2007. In addition, you can get a further 10% deduction if you mention "COER News" when registering.

Discounted membership to BPIR.com is also available to confirmed conference attendees – contact Steve@bpir.com for information.

2. 2nd International Benchmarking Conference, 5th and 6th December 2007, Dubai, United Arab Emirates. www.bestpracticeconference.com

This event is being organised by the Dubai Quality Group (www.dqg.org) and the Global Benchmarking Network (www.globalbenchmarking.org).

This Congress will have presentations from some of the world's best business speakers and scholars in the field of benchmarking and organizations that have excelled at applying best practices will share their success stories.

The Congress is linked to the Annual General Meeting of the Global Benchmarking Network at which representatives from over 20 countries attend. Many of these are experts in the field of benchmarking and will be presenting at the conference, including Dr Robert Camp, the GBN's President and author of the first book on benchmarking.

Call for Papers. Five (5) to Ten (10) speaker positions will be made available for those who submit papers/articles for the conference by 20 September 2007. All those that are selected to speak will be given free entry to the conference and gala dinner. In addition the best five papers will be given free accommodation and the best three papers will have their travel expenses paid for (economy class) and have a chance to win the BEST PAPER PRIZE. If interested in presenting a paper contact Dr Robin Mann, r.s.mann@massey.ac.nz.

WORKSHOP

Appreciative Inquiry: A Masterclass (24th October 2007) and 2 Day Skills Development Workshop (25th – 26th October 2007), London, UK. Dr. Cooperrider is widely recognized as the “co-creator and thought leader” of Appreciative Inquiry – a powerful new paradigm for strength based organizational transformation that has been recognized as the most innovative approach in organizational development in the last decade. **For more information see www.aeneasktc.com and contact, Anand Kumar, Aeneas8546@aol.com and quote COER News to obtain a 10% discount on registration fees.**

OTHER EVENTS

To see management, quality, business excellence, and benchmarking events worldwide visit the event calendar at www.bpir.com. You can also add your own events here!

JOBS

BPIR.com is a membership-based website resource that shares benchmarks and best practices with businesses worldwide. BPIR.com Ltd is interested in hearing from any individual who would like to join the BPIR.com team. Essential among the qualities being sought are a passion for business excellence/business improvement and excellent communication skills. We are looking to fill positions in the areas of website development (with expertise in PHP, ASP, AJAX, and Joomla), customer relationship building and sales, and content development/management. Candidates must be prepared to relocate to New Zealand (Palmerston North) and show a proven track record of accomplishment. Send your CV to steve@bpir.com and explain how you could add value to BPIR.com Ltd.

PhD opportunities in best practice research and business excellence. For more information contact Dr Nigel Grigg, COER, N.Grigg@massey.ac.nz or visit www.coer.org.nz. The fees for domestic and international students are (NZ\$3,250 - NZ\$4,000) making PhD study at Massey University a very attractive option. You need to be able study full-time for 3 years to be accepted on a PhD programme with COER (in exceptional situations we accept part-time students if the research project is 100% aligned to the student's job).

I look forward to seeing you at the World Congress in Edinburgh!

Robin Mann

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