

COER NEWS – November 2009 - Forthcoming events in benchmarking, best practices & business excellence

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Hello COER News readers

This is a quick note to inform you of forthcoming events in benchmarking, best practices & business excellence. Also, it is a reminder that it is your last chance to participate in two exciting research projects.

The next full newsletter will be issued early next year. Old issues can be found at:

<http://www.coer.org.nz/publications>

RESEARCH – CAN YOU PARTICIPATE?

1. Which improvement tools should be used on the journey to business excellence? Research is being undertaken to identify which business improvement initiatives should be used according to the following areas: leadership and social responsibilities, strategy and policy, customers, processes, workforce, and partnerships and resources.

To take part in the survey and benefit from the research findings, please answer the on-line questionnaire at www.surveygizmo.com/s/140713/initiative by November 20, 2009. For further information, contact Musli Mohammad, PhD candidate, COER, at M.Mohammad@massey.ac.nz.

2. The impact of business excellence/quality awards – an international study. If your company is based in India, Singapore, Thailand, Taiwan or Japan and it has undertaken at least one assessment (self-assessment or external assessment) of its performance using a business excellence framework please consider participating in the Asian Productivity Organisation research project. As a participant you will be sent a copy of the research results. Contact apo@coer.org.nz to be sent a link to an on-line survey. The survey can be provided in English, Chinese, Japanese or Thai.

BEST PRACTICE MANAGEMENT BRIEF REPORT

The latest free management brief report on **Organisational Ethics** is now available.

<http://www.bpir.com/organisational-ethics-bpir.com/menu-id-71.html>

FORTHCOMING EVENTS

November 18, 2009 Organisational Excellence Assessment, Toronto, Canada

http://www.bpir.com/component/option,com_eventcal/date,1258484400/eventid,180/task,event/

November 20, 2009, National Business Excellence Awards, Auckland, New Zealand

http://www.bpir.com/component/option,com_eventcal/date,1258670700/eventid,247/task,event/

November 25, 2009, 10.00am GMT, Knowledge Management Champions Webinar Series – One Hour.

http://www.bpir.com/component/option,com_eventcal/Itemid,76/catid,/date,1259096400/eventid,251/task,event/

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November 26-27, 2009 Professional Benchmarking, Edinburgh, Scotland.

http://www.bpir.com/component/option,com_eventcal/date,1259179200/eventid,243/task,event/

December 2-3, 2009 Professional Benchmarking, London, England.

http://www.bpir.com/component/option,com_eventcal/date,1259697600/eventid,244/task,event/

February, 2010 Professional Benchmarking, (Bahrain, Feb 14-15) (Kuwait, Feb 21-22) (Singapore 25-26). (For more information contact trade@coer.org.nz)

February 18-19, 2010 Benchmarking Roadshow, Mumbai, India.

<http://www.bestpraxclub.com/gbn/index.aspx>

March 22-24, 2010 4th International Quality Congress Middle East, United Arab Emirates.

<http://qc.hbmeu.ae/>

That is it for now. Thanks for spending time reading this issue of **COER NEWS UPDATE**.

Best regards



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